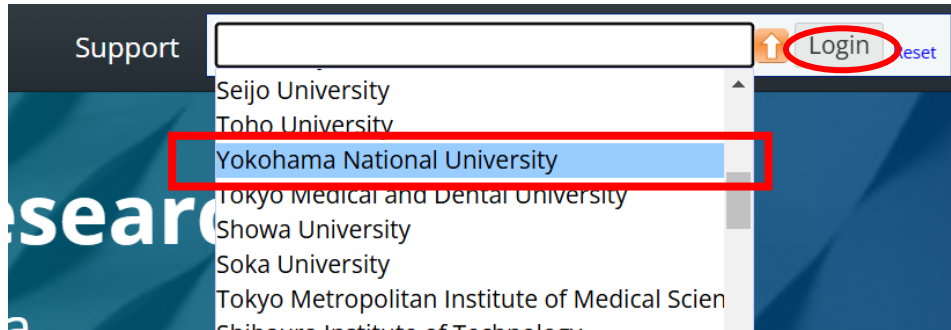


How to log in to the “GakuNin” System from off-campus

1. Access the [GakuNin System](#) login screen and select "Yokohama National University" from your affiliated institution.



2. Enter your YNU login ID and password, and press the login button



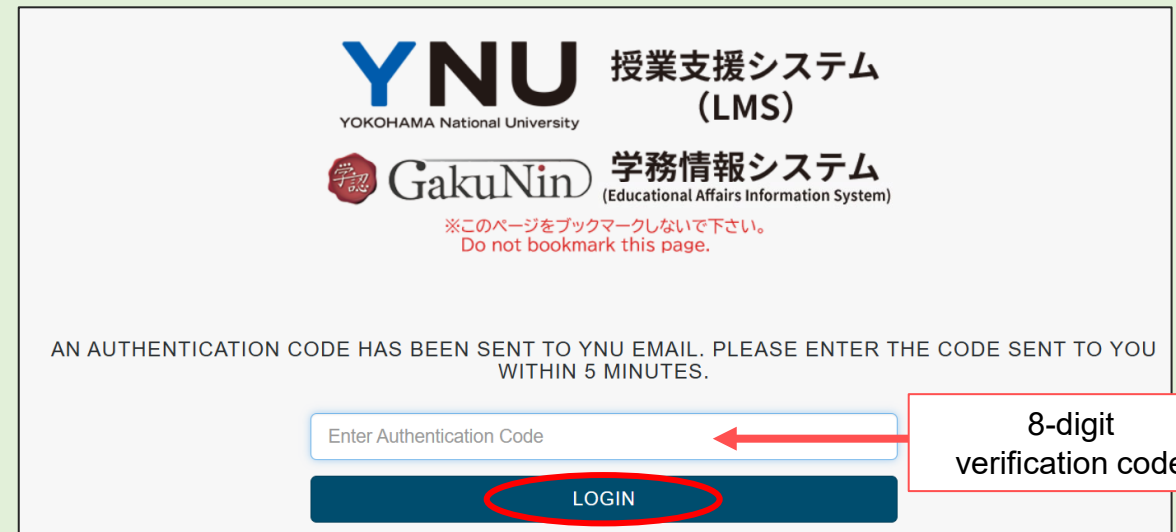
“This step does not occur if you are on campus.”

3. You will receive a verification code as notification email to your YNU email, so check the 8-digit verification code.

Sender : itsc-noreply@ynu.ac.jp
Mail receipt : Your YNU email address
Title : YNU-ITSC : Authentication Code

Mail body:
[YNU-ITSC] Authentication Code : **XXXXXXXX**
(8-digit verification code)

4. Enter the 8-digit verification code **within 5 minutes** and press the login button



5. You can successfully login to the GakuNin System.

Troubleshooting

Authentication Failed

YNU 授業支援システム (LMS)
YOKOHAMA National University

GakuNin 学務情報システム (Educational Affairs Information System)

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LOG IN

Error details: “Authentication failed.”

Cause: YNU login ID or password was incorrect

What to do: Please check and enter your YNU login ID and password carefully.

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THE AUTHENTICATION CODE WAS INCORRECT. THE REMAINING NUMBER OF TRIALS IS 98 TIME.

Enter Authentication Code

LOGIN

Error details: “The authentication code was incorrect.”

Cause: The verification code was entered incorrectly.

What to do: Please check the 8-digit number received in your YNU email carefully before entering it.

Login processed timed out. Restarting...

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Password

LOG IN

Error details: “Login processed timed out. Restarting.”

Cause: You did not enter the verification code **within 5 minutes**.

What to do: Please start over from step 1 on the previous page.